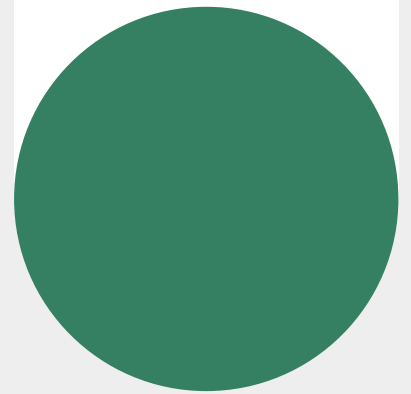
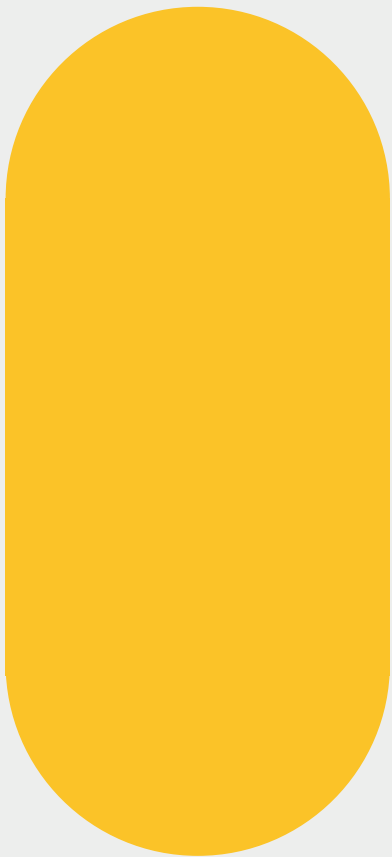


Product overview: Key features & benefits.



Software

Inverifi is a Governance, Risk and Compliance software solution designed to help organisations protect and simplify their compliance. With Inverifi you can be confident that your organisation is meeting all necessary compliance requirements, from ISO 27001, 14001 and 9001 through to Cyber Essentials and many other regulatory standards.

Key features



Process mapping & diagrams

Full diagramming capability - centralise, connect and store all of your organisations processes.



Policy management

Centralised storage, tracking and updating of company policies, procedures and guidelines.



Risk management

Full risk register - create, manage and connect your risks throughout your organisation(s).



Compliance standard templates

Automatic templates for compliance standards.



Multi-organisation support

Seamlessly work with your customers, partners and suppliers, all in one powerful GRC solution.



Access control

Full control over who has access to your information, and what they can do within Inverifi.



Audit trail

Full audit trail - get complete visibility of your information.



Monitoring and reporting

Get an overview of your organisation's compliance.



Search

Full search to ensure your people can find the information they need.



Advanced search filters

Filter your search based on key information to pull out the information you need.



Notifications

In-platform and email notifications for content updates, invitations etc.



Reading lists

Create, manage and target lists of key documents - ensure everyone is up to date with the information they need.

Service

Working as one team



We love feedback

- Public customer backlog
- Quarterly customer engagement sessions



Always here to support

- Available 24 / 7 to protect your business
- Resolve incidents in hours, not days
- Onboarding & training available



Customer driven

- We release daily, and every release is driven by customer feedback
- Ability to influence roadmap

Customer success

A Customer Success Team is responsible for ensuring that customers have a positive experience with a company's products or services, leading to higher satisfaction, retention, and potential upselling opportunities. Their primary goal is to proactively support customers in achieving their desired outcomes while using the company's offerings.

Some of the key tasks and responsibilities of a Customer Success Team include:

Onboarding: Assisting new customers with training and resources for a smooth start.

Account management: Building strong relationships, addressing concerns, and being the main point of contact.

Product adoption: Helping customers understand product features, providing guidance.

Customer education: Creating and sharing educational resources to improve customer skills.

Customer feedback: Analyzing feedback to improve and share insights.

Customer retention: Monitoring usage to identify churn risks and implement solutions.

Upselling and cross-selling: Identifying opportunities to enhance the customer experience.

Advocacy: Encouraging satisfied customers to refer new business.

Performance measurement: Tracking KPIs to assess effectiveness and adjust.

To find out more about how Inverifi can help your organisation with GRC, visit:

<https://inverifi.com/contact-us/>

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